

BENDIXEN & AMANDI

Kenya

INTRODUCTION

Hello, my name is _____. I am from _____ and we are collecting the opinions of Kenyans like you. I would like to ask you some questions about important issues. Let me assure you that your answers will be kept completely confidential; they will never be made public. This is a scientific study being conducted by a professional international survey research organization.

1. Can you please tell me your age?

- | | | |
|---------------------------|--------------------|-----|
| 1. Less than 18 years old | (TERMINATE) | |
| 2. 18 to 24 | (CONTINUE) | 25% |
| 3. 25 to 34 | (CONTINUE) | 34% |
| 4. 35 to 49 | (CONTINUE) | 22% |
| 5. 50 to 64 | (CONTINUE) | 14% |
| 6. 65 and over | (CONTINUE) | 4% |
| 9. No answer | (TERMINATE) | 0% |

REMITTANCES FROM OUTSIDE THE COUNTRY

2. Do you have any family members or relatives living in another country outside Kenya?

- | | | |
|-------------------------|-----------------------------|-----|
| 1. Yes | (CONTINUE) | 35% |
| 2. No | (SKIP TO QUESTION 8) | 65% |
| 9. Don't know/No answer | (SKIP TO QUESTION 8) | <1% |

3. Have any of your family members or relatives living in another country outside Kenya ever sent you money?

- | | | |
|-------------------------|-----------------------------|-----|
| 1. Yes | (CONTINUE) | 51% |
| 2. No | (SKIP TO QUESTION 8) | 49% |
| 9. Don't know/No answer | (SKIP TO QUESTION 8) | |

4. In which country does that family member or relative live – the one that sends you money?
(Multiple responses allowed – may total more than 100%)

- | | |
|-------------------------|-----|
| 1. United States | 35% |
| 2. Europe | 28% |
| 3. Africa | 23% |
| 4. South America | 1% |
| 5. Mexico | <1% |
| 6. Asia | 3% |
| 7. Canada / Australia | 4% |
| 8. Middle East | 9% |
| 9. Don't know/No answer | 0% |

5. How frequently does your family member or relative send you money?

1. 2 times a month or more	(CONTINUE)	8%
2. Once a month	(CONTINUE)	25%
3. Every 2 to 3 months	(CONTINUE)	25%
4. Every 4 to 6 months	(CONTINUE)	17%
5. About once a year	(CONTINUE)	20%
6. Less than once a year	(SKIP TO END)	3%
9. Don't know/No Answer	(SKIP TO END)	0%

6. How much money – on average – does your family member or relative send to you each time?

1. Less than \$10	1%
2. \$10 to \$50	16%
3. \$51 to \$100	17%
4. \$101 to \$150	24%
5. \$151 to \$200	12%
6. \$201 to \$250	8%
7. \$251 to \$300	5%
8. \$301 to \$350	1%
9. \$351 to \$400	4%
10. \$401 to \$450	2%
11. \$451 to \$500	3%
12. More than \$500	5%
99. Don't know/No answer	2%

7. How do you receive this money? (Multiple responses allowed – may total more than 100%)

1. At a bank	48%
2. At a remittance company	40%
3. In the mail	1%
4. By a courier	1%
5. Through the Internet	<1%
6. Through a credit card or ATM card	1%
7. Through a family member or friend traveling to Kenya	5%
8. By a bus or minibus	1%
9. Through a mobile phone	8%
10. Other (Specify: _____)	1%
99. Don't know/No answer	<1%

REMITTANCES INSIDE THE COUNTRY

8. Have any of your family members or relatives living in another part of Kenya ever sent you money?

1. Yes	(CONTINUE)	77%
2. No	(SKIP TO END)	23%
9. Don't know/No answer	(SKIP TO END)	

9. In what district / province / city does that family member or relative live – the one that sends you money?

1. Nairobi	37%
2. Central	10%
3. Coast	12%
4. Eastern	8%
5. North Eastern	1%
6. Nyanza	10%
7. Rift Valley	19%
8. Western	3%

10. How frequently does your family member or relative send you money?

1. 2 times a month or more	(CONTINUE)	21%
2. Once a month	(CONTINUE)	36%
3. Every 2 to 3 months	(CONTINUE)	23%
4. Every 4 to 6 months	(CONTINUE)	12%
5. About once a year	(SKIP TO END)	7%
6. Less than once a year	(SKIP TO END)	1%
9. Don't know/No Answer	(SKIP TO END)	<1%

11. How much money – on average – does your family member or relative send to you each time?

1. Less than \$10	(SKIP TO END)	10%
2. \$10 to \$50	(CONTINUE)	57%
3. \$51 to \$100	(CONTINUE)	20%
4. \$101 to \$150	(CONTINUE)	6%
5. \$151 to \$200	(CONTINUE)	3%
6. \$201 to \$250	(CONTINUE)	2%
7. \$251 to \$300	(CONTINUE)	1%
8. \$301 to \$350	(CONTINUE)	<1%
9. \$351 to \$400	(CONTINUE)	<1%
10. \$401 to \$450	(CONTINUE)	0%
11. \$451 to \$500	(CONTINUE)	<1%
12. More than \$500	(CONTINUE)	1%
99. Don't know/No answer	(SKIP TO END)	<1%

12. How do you receive this money? (Multiple responses allowed – may total more than 100%)

1. At a bank	10%
2. At a remittance company	1%
3. In the mail	<1%
4. By a courier	<1%
5. Through the Internet	0%
6. Through a credit card or ATM card	<1%
7. Through a family member or friend traveling	3%
8. By a bus or minibus	3%
9. Through a mobile phone	89%
10. Other (Specify: _____)	<1%
99. Don't know/No answer	0%

DEMOGRAPHICS

A. Gender

1. Male	56%
2. Female	44%

B. District / Province

1. Nairobi	20%
2. Central	10%
3. Coast	8%
4. Eastern	16%
5. North Eastern	5%
6. Nyanza	11%
7. Rift Valley	24%
8. Western	6%